

03-123
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Distribution Center

1801 Batello Drive
Venice, FL 34292-4633

April 27, 2007

Received & Inspected

MAY 18 2007

FCC Mail Room

Federal Communications Commission
Consumer & Governmental Affairs Bureau
Consumer Inquires and Complaints Division
445 12th Street, S.W.
Washington, DC 20544

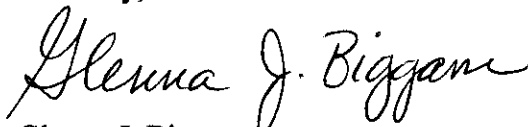
Dear Sir:

Some deaf people and I are residing in Venice and Englewood, Florida that we are discouraged not having the closed captioned on the Golf Channel. I did a big part to call the Comcast Communications that on March 18th a Technician Support came to figure out why all the channels are closed captioned except the Golf Channel. He wanted to resolve, unfortunately. The Head End Technician did tried the Stateline, unfortunately. They recommended me to write to the Golf Channel. It makes no sense because other deaf people outside of Venice/Englewood, which they have the closed captioned at the Golf Channel. Also in MA residents have the closed captioned on the Golf Channel. It is very unfair that we in Venice/Englewood do not have the captioning availability on the Golf Channel. In two years ago the captions appeared on the Golf Channel until a couple of months ago stopped.

Please respect to return the closed captioned on the Golf Channel here in Venice/Englewood, Florida now. One of my friends lives north for the summer time watching the Golf Channel with the closed captioned. And lives here for the winter time - discouraged no closed captioned on it.

Hope there is some cooperation this matter.

Sincerely,


Glenna J. Biggam